OhioHealthy

PROVIDER NEWS



December 11, 2024

Deadline reminder for 2023 claims

We are reaching out to remind you about the upcoming deadline for submitting claims for services provided during the 2023 plan year.

Key Dates to Remember:

• Final Submission Deadline: Claims received after December 31, 2024, will be denied.

Action Steps:

- 1. Review and submit any outstanding 2023 claims before December 31, 2024.
- 2. Verify the accuracy of your claims and ensure all supporting documentation is included to avoid delays.
- 3. If you need any assistance, please contact our Provider Relations team at ProviderRelations@ohiohealthyplans.com.

We appreciate your cooperation and understanding in adhering to this deadline. Your timely submission of claims will help ensure efficient processing and prevent any disruptions.

Introducing Maven

OhioHealth is changing its fertility benefits administrator to **Maven** starting on January 1, 2025. Maven is a digital family health platform that provides virtual support for those navigating trying to conceive, fertility treatments and preservation—including egg freezing, IVF, and IUI—adoption, surrogacy, menopause and midlife health.

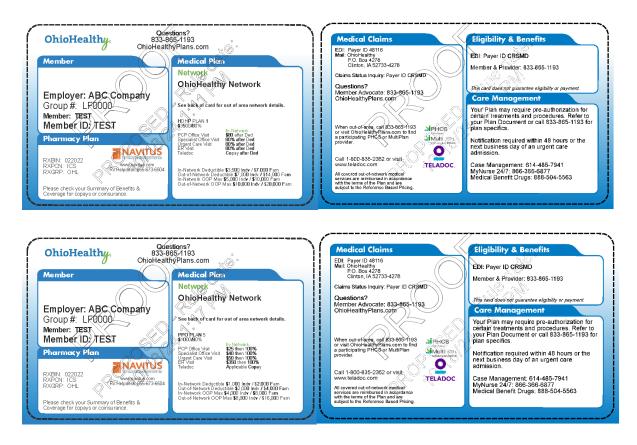
Maven's Fertility & Family Building program is the only program of its kind to combine easy-to-use financial support with digital care on a single platform. The following are fertility and family building benefits available through Maven:

- A \$12,000 lifetime maximum per eligible member toward eligible fertility treatment and preservation expenses and a \$13,460 lifetime maximum per household toward adoption expenses.
- Fertility benefits are available to associates of OhioHealth and their dependents who are enrolled in an OhioHealthy plan.
- All full-time associates of OhioHealth may access adoption expense reimbursement coverage.
- If a member has previously used all or a portion of their previous OhioHealth fertility lifetime maximum administered by OhioHealthy, this will be reflected in their lifetime maximum balance with Maven on January 1, 2025.

If you have questions, please reach out to benefits@mavenclinic.com.

New product from OhioHealthy

OhioHealthy is proud to announce a new health plan option. The OhioHealthy Level-Funded Health Plan. This plan will be captured under your provider agreement. Please see the sample ID cards for a member with this plan below.



Pharmacy benefit drug formulary updates

The formulary and prior authorization lists for both medical specialty drugs and pharmacy benefit drugs are posted on <u>https://www.ohiohealthyplans.com/providers/pharmacy/</u> under Medical Drug Formularies for medical benefit drugs or in the <u>Navitus Prescriber Portal</u> for the pharmacy benefit drugs.

Visit our provider portal or reach out to us directly

- Visit <u>OhioHealthyPlans.com</u> to register for the new provider portal.
- Here you can connect with provider services and access self-service information to review claims, access patient coverage and check patient eligibility.
- Register for the portal by selecting the appropriate option under the login box.
- For more information on how to register for the provider portal click here.

Any questions regarding the topics in this newsletter or any other can be directed to our Provider Relations team at: <u>ProviderRelations@OhioHealthyPlans.com</u>

Credentialing questions can be emailed directly to: <u>OhioHealthCredentialing@OhioHealth.com</u>

OhioHealthy is the trade name of OhioHealthy Medical Plans, Inc. Self-funded employer benefit plans are administered by OhioHealthy Plans, LLC.

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